

NONCUSTODIAL TEST
C/O NONCUSTODIAL TEST
125 MAIN STREET
MESA, AZ 85201

October 25, 2024

Katie Hobbs
Governor


DEPARTMENT OF ECONOMIC SECURITY
Your Partner For A Stronger Arizona

Angie Rodgers
Director

RE: CUSTODIAL TEST TEST and NONCUSTODIAL ATLAS TEST
AZCARES No.: 001428730400

Si usted necesita asistencia con la traducción de este documento, por favor llame a la oficina y pregunte por un representante que hable español.

Important Notice Regarding Support

Collection Remedies Available for Non-Payment in Title IV-D Cases

Failure to pay your support obligation in full and on time each month will result in a past due balance owing on your case. Interest will accrue and a judgment for the amount of the balance could be established. One or more of the following actions may be taken against you by the Division of Child Support Services (DCSS):

1. Report the balance of your past due support to a consumer credit reporting agency. This could affect your ability to obtain credit;
2. Increase your monthly support obligation by a percentage of your current child support order;
3. Lien, levy, and seize any real or personal property including but not limited to real estate, motor vehicles, bank accounts, stocks, and bonds;
4. Seize federal income tax refunds, other federal payments, and Arizona state income tax refunds for support debts;
5. Sending your support arrears/debt to a collection agency;
6. Assignment or garnishment of any income or entitlement held by any payor, for the debt;
7. File an action in court for enforcement of your support order which may result in sanctions, incarceration until some or all of the debt is paid, and suspension of your driver, professional, or recreational license(s);
8. Sending notice of your support debt to the U.S. Secretary of State which would limit, restrict, or revoke your passport, and;
9. Any other action that is permitted under state and federal law.



These actions may occur without additional notice even if you are making payment toward the past due support.

Past Support

A judgment entered for past support in a paternity case may be collected by one or more of the actions listed above, even if you have remained current on your court-ordered support payments.

Modification

Once a child support order is entered by the court, each parent or caretaker subject to the order has the right once every three years to request that the DCSS conduct a review of the amount of the current child support order in accordance with the Arizona Child Support Guidelines, without a specific showing of a change of circumstances that is substantial and continuing. Only one such review shall be conducted per case in the three year period. (Note: A review by the agency may not result in a court filing or change in your order). If a parent or caretaker requests a review and adjustment more than once every three years, the request must be accompanied with documentation that would demonstrate a change of circumstances that is substantial and continuing (a minimum 15% change from the current order that is ongoing and expected to continue).

Change of Address and Employment

Any person ordered to pay support in a Title IV-D case is required to notify the DCSS of any changes of address or employment. Failure to do so may result in your not receiving timely notice of certain enforcement actions taken by the DES. This is very important, as you may lose your ability to dispute an action before property is taken.

Settlement of Arrears

The Division of Child Support Services (DCSS) has a Settlement Program that may provide you with an opportunity to pay off your past-due support at a reduced amount. If you would like to discuss a settlement offer on your arrears, please contact your local Arizona Child Support Office or DCSS Customer Service.

If you want to make a payment by credit card, debit card or automated check, visit our website at www.azdes.gov/dcse or call 1-888-585-7942.

If you have any questions about this notice, you may contact DCSS Customer Service at (602) 252-4045 (within Maricopa County), Nationwide toll free at 1-800-882-4151, or TTY/TDD Services: 7-1-1. You may also contact us by e-mail at the DCSS web site at www.azdes.gov/dcsc.

Equal Opportunity Employer / Program • Auxiliary aids and services are available upon request to individuals with disabilities • To request this document in alternative format or for further information about this policy, contact the Division of Child Support Services at (602) 252-4045; TTY/TDD Services: 7-1-1 • Disponible en español en línea o en la oficina local.

